Division of Aging PASRR Update
July 1, 2016

It's time for a virtual ribbon cutting –
Welcome to Indiana's new PASRR system!

It's July 1 and we are live in our new online PASRR system! Indiana's PAS statute has now expired and a new process is in place. All of the procedures are outlined in Indiana's PASRR Provider Manual available online.

Much has changed since Indiana's PAS process was created more than 30 years ago. This new system is designed to fit today's world and is focused on:

- Efficient use of resources

- Using the right people in the right roles

- Improved effectiveness in the process that gets people the right services, in the right place, at the right time

- Enhanced use of technology to create efficiency, consistency, accuracy and better data

We sincerely thank each of you for working to prepare for this change, attending webinars, reading materials, asking questions and simply being engaged in the process. Don't stop now! There is much more to be done as we continue to evaluate and modify as necessary these new procedures and systems.

We especially want to thank Indiana's Area Agencies on Aging (AAAs), the Indiana Hospital Association (IHA), the Indiana Health Care Association (IHCA), Hoosier Owners and Providers for the Elderly (HOPE), and LeadingAge Indiana for their support.

- Over the holiday weekend, help desk support will be availble. Remember to please utilize the many resources available on our PASRR page as well as Ascend's Indiana PASRR site *before* sending that email. Many questions can be answered using the resources available

on the two Web pages, including the Provider Manual, instructional videos, detailed user guides and FAQs.

- [AssessmentPro System Registration FAQ](#) document is posted online on both Ascend's page and ours and is updated frequently. Great resource if you are still getting your administrator account set up.

- Remember, beginning July 5, 2016, every Tuesday in July from noon to 1 p.m. EST we will hold a Q&A webinar. Registration is not required.

    - The link is https://indiana.adobeconnect.com/infssa/

    - Participants will sign in as a guest following this format FirstNameLastName@organization.

    - Audio will be voice over internet, so participants will need to use speakers or headphones to hear the presentation. Please use your computer for the audio if you are able rather than the call in number.

    - Prior to the webinar, participants can go to http://webinar.isl.in.gov/common/help/en/support/meeting_test.htm to test their connection.

    - Do not log into the webinar using Citrix or Virtual Private Network (VPN). These services will not be able to playback audio.